**ENC. N15** 

**Labour Conditions Inspection Department** 

## General Recommendations for Tour Operators and Tour Guides regarding (COVID-19) infection caused by New Coronavirus (SARS-CoV-2)

## Recommendations for all types of Tour organizers, Tour Operators, Tour Guides and Drivers:

- The number of tourists in a single vehicle is determined according to ENC. N1.
- Guide, driver, and tourists must go through **Thermal Screening** before departing for tour; Data must be collected for further monitoring purposes; Thermal Screenings must be performed daily.
- Tourist Group (including guide and driver) must be provided with means of individual protection. Medical Disposable Face Mask is a must in a closed environment, whereas gloves and face shield can be used as required.
- Vehicles must be provided with a hand sanitizer with 70% or more alcohol consistency.
- Surfaces (keyboard, buttons, door handles, on/off switches, mobile phones and etc.) that tourist groups often come into contact with in offices and means of transport, must be cleaned with appropriate disinfectant solution several times a day (with 2 hour interval).
- Vehicles must be provided with a closed container for used napkins and other hygiene products disposal.
- Transparent protective barrier must be arranged around the driver's cabin to ensure distancing from the passengers.
- Door handles on the inside and outside of the vehicle must be disinfected after every transfer.
- Headrests and armrests of the vehicles must be cleaned with exceptional attention.
- Regularly ventilate passenger's cabin by opening windows.
- Driver must have a thermometer provided by the organizer during the tour.
- All types of Tour organizers and self-employed tour guides must follow above mentioned recommendations.

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## Tour guide's obligations:

- A guide must wear a face mask when meeting tourists;
- A guide must always keep distancing from guests during the tour;
- A guide should always have a thermometer to monitor temperature of the guests. Thermal screening must be performed daily, before starting the tour;
- Wearing a face mask is obligatory in closed environments;
- If a tourist group member appears to have symptoms of COVID-19 such as: coughing, throat soreness, high temperature, pain in joints, and etc., the guide is obligated to act upon according to the appropriate protocol.

**Note**: If a guide/tour operator uses audio guide equipment, single-use headphones must be used.

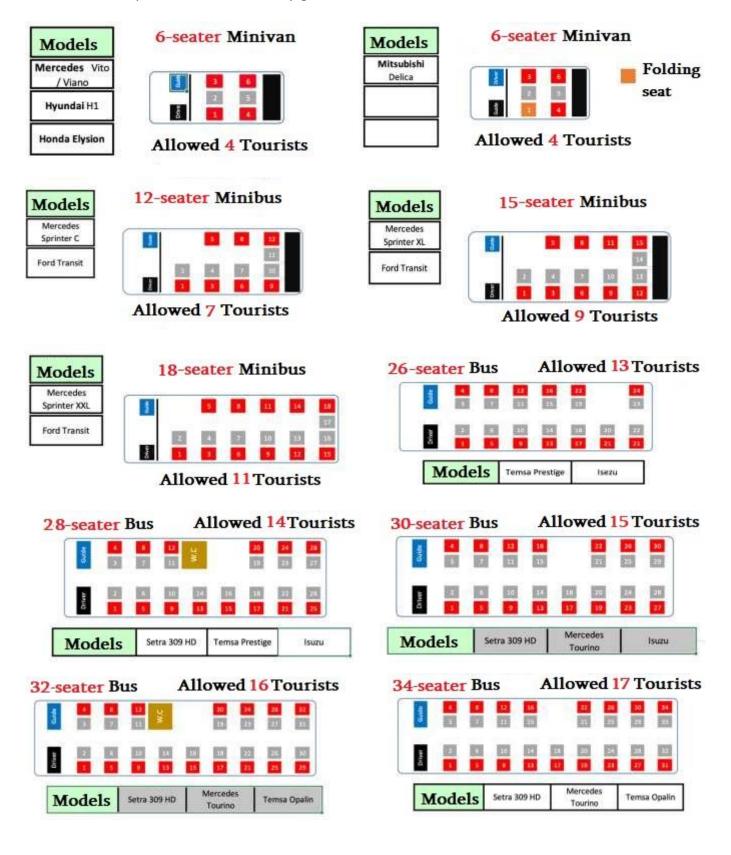
**Exception**: Children up to age 12 can be seated in a vehicle closer than required distance.

ENC. N1

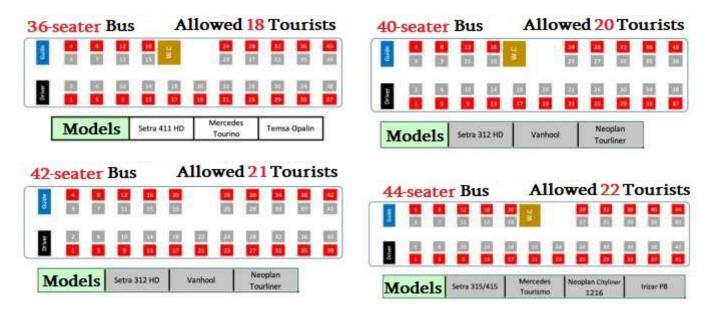
COVID-19
List of Transport by categories and allowed number of passengers

	Vehicle Category	Model	Number of Seats	Number of Tourists allowed	%
M 1	Minivan	Mercedes Vito/Viano, Hyundai H1, Honda Elysion, Mazda MPV, etc.	6	4	N/A
	Minivan 4x4	Mitsubishi Delica 4x4, etc.	6	4	N/A
M 2	Minibus	Mercedes Sprinter C, Mercedes Sprinter XL, Mercedes Sprinter XXL, Ford Transit, etc.	12	7	N/A
			15	9	N/A
			18	11	N/A
М 3	Medium Size Bus 8 - 10 meters	Setra 309 HD, Setra 411 HD, Mercedes Tourino, Isuzu, Temsa Prestige, Temsa Opalin, etc.	26	13	50%
			28	14	50%
			30	15	50%
			32	16	50%
			34	17	50%
			36	18	50%
М 3	Large Size Bus 11 - 14 meters		40	20	50%
		Setra 312 HD, Setra 315 HD / HDH, Setra 411 HD,	42	21	50%
		Setra 415 HD, Setra 416 HD, Setra 417 HD,	44	22	50%
		Mercedes Travego, Mercedes Travego 16, Mercedes	46	23	50%
		Travego 17, Irizar pb 8 Mercedes Intouro, Neoplan	48	24	50%
		Tourliner 116, Neoplan Cityliner 1217, Neoplan	50	25	50%
		Cityliner 1218, Vanhool XS 4, MAN Lion Coach, Irizar	52	26	50%
		pb 6, Irizar pb 8, Scania, etc.	54	27	50%
			58	29	50%
М 3	Double Decker Bus	Open Top City Bus, Guleryoz-Cobra, etc	72	36	50%
		Setra - 431, Neoplan Skyliner, etc.	78	39	50%

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Note: If a vehicle not listed above is being used for Tour organizing purposes, it should be considered as one from appropriate category determined by this enclosure.

StopCoV.ge